

Gambling Helpline Tracking Log
Month Of March 2024

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatmen	13	5	4	6	1	29
Gambler Seeking Info Only	0	0	1	2	0	3
Gambler Seeking GA	1	1	1	0	0	3
Gambler Just Wants To Tal	0	0	1	1	0	2
Admin Reasons	2	0	0	1	0	3
SO Seeking Treatment	1	2	1	0	0	4
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	1	1	0	0	2
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	1	0	1
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	10	5	4	9	2	30
GA Information	0	0	0	0	0	0
Agency Calling	2	4	0	1	1	8
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	10	12	8	6	4	40
Other (please Specify)	1	7	2	3	0	13
TVG or Casino Reservations	3	2	5	2	2	14
TOTAL	44	39	28	32	10	153
GAT Referrals Given	16	10	12	13	2	53
# People Referred To Treatment	14	8	7	8	1	38
Connected Directly To Agency	1	0	0	1	0	2
Confirmed Appt. With Agency	1	0	0	1	0	2
Permission to call back 72 hour	6	3	1	2	1	13
Successful 72 Hour Call Back	1	0	1	1	0	3
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	2	2	0	1	0	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	1	1	2	0	0	4

GAT REFERRALS: BENTON=1 CLACKAMAS=2 CLATSOP=1 COOS=1 DESCHUTES=1 DOUGLAS=1 KLAMATH=2
LANE=8 LINCOLN=1 MARION=10 MULTNOMAH=16 POLK=2 TILLAMOOK=1 WASHINGTON=3 YAMHILL=1 GEAR=2
=53

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=8 (4) ADAPT (COOS)=2 (6) BRIDGEWAY=10 (9) CLATSOP BEHAVIORAL HEALTH=1 (14) BEST CARE BEND=1 (15) GEAR=2 (17) TRANSFORMATION WELLNESS CLINIC=2 (19) LINCOLN CITY CLINIC=1 (26) POLK COUNTY MENTAL HEALTH=2 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=2 (29) LIFEWORKS NW (HILLSBORO)=1 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA (CLACKAMAS)=2 (52) LEWIS & CLARK=7 (53) BENTON CO HEALTH DEPARTMENT=1 =44

GA: COOS=1 MARION=1 MULTNOMAH=1 TILLAMOOK=1=4

(#3) OTHER: A)REGGIE 9= B)OUT OF STATE CALLERS=7 C)PRANKS=5 =12

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	4	5	18	10	0	6	0	44
2ND WEEK	1	0	4	9	14	4	3	4	39
3RD WEEK	2	0	5	7	8	1	2	3	28
4TH WEEK	1	1	2	10	8	5	3	2	32
5TH WEEK	0	0	1	3	3	2	1	0	10
TOTAL	5	5	17	47	43	12	15	9	153

39 # OF REFERAL TO TREATMENT

3 # OF LIVE CHATS

31,000 # OF WEB PAGE HITS

1 # OF SMS/TEXT

0 # OF GAM TALK